

Dear parent or carer

## **Ofsted's point in time survey for parents and carers about boarding houses/residential provision**

### **Why have we sent you this survey?**

We would like your views about the welfare provision for boarders or residential pupils in your child's school. Your views will be used by inspectors the next time the school is inspected. We inspect residential provision in a maintained or independent boarding school once in a three year period. In a residential special school we conduct an annual inspection of the residential provision.

### **Do you have to fill it in?**

You do not have to fill it in but we hope you will as it is important we understand parents' views when inspecting a school. If you do complete it, we won't share your personal details with the school but we will share a summary of the responses received and inspectors will consider issues raised by parents during the next inspection. Where significant, inspectors may refer to issues identified in the report we publish following the inspection.

### **What do you do when you have finished?**

Please return this survey as quickly as possible, by the date advised by the school. You can return it via email to [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk) putting 'confidential' and the name of the school in the subject line.

### **What should you do if you have a concern about the school?**

As well as filling this survey in, you should talk directly to the management of the school, the proprietor or the local authority (in a maintained school). There is more information on Ofsted's website [www.ofsted.gov.uk](http://www.ofsted.gov.uk) about the next steps you can take, if you are unable to resolve your concerns in this way.

Thank you for taking the time to complete this survey.

Yours sincerely,

Ofsted's inspection support team

# Survey for parents and carers about welfare provision in schools



<b>School name</b>	
<b>School address</b>	
<b>Social care unique reference number</b> (if known)	
<b>The name of your child's boarding house</b> (where relevant)	I have a child in Year
My child has special educational needs or disabilities (or both).	Yes / No

Please read the following statements and put an 'x' in the answer which best fits what you think about the school. Please only put one 'x' in the box per statement.

	(please put an 'x')	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
1	My child enjoys boarding					
2	The school keeps my child safe					
3	Bullying (including persistent name-calling, cyber, racist and homophobic bullying) is rare. The school deals with any cases of bullying well					
4	The school looks after my child well					
5	My child is warm enough and comfortable in the residential accommodation					
6	The experience of boarding helps my child's progress and development					
7	The staff recognise my child as an individual and are responsive to his/her needs					
8	I can easily contact the staff who care for my child					
9	The school responds appropriately to my concerns.					
10	Boarding is well organised and managed effectively					

If you wish to explain any of your answers, or add any further comments about the school, please give details here. If your concern is a child protection issue, you are advised to contact your local authority designated officer within children's services. If you record a disclosure on this survey, you must include your name. (Box will expand on typing.)

For future reference would you prefer to complete this survey on a secure website?

Yes

No

**Thank you for filling in the survey**

Please return this survey via email to [enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk) or to the address at the top of this letter, marking the envelope 'confidential'.